

PLEASE ENJOY THE USE OF OUR HOT TUBS  
AND SWIM SPAS.

HOWEVER, BEFORE USE ENSURE YOU  
HAVE FAMILIARISED YOURSELF WITH THE  
DISCLAIMER AND TERMS AGREED TO  
UPON BOOKING.

FAILURE TO FOLLOW THE STEPS OVERLEAF  
MAY RESULT IN THE HOT TUB BEING  
CLOSED FOR PART OR ALL OF YOUR STAY.

YOUR ENJOYMENT IS OF GREAT  
IMPORTANCE TO US, HOWEVER SO IS  
YOUR SAFETY. PLEASE ALSO RESPECT OUR  
NEIGHBOURS BY KEEPING NOISE TO A  
MINIMUM AND ONLY USING THE TUB  
WITHIN THE 7AM- 11PM AUTHORISED  
OPERATING HOURS.

## HOT TUB DISCLAIMER

The hot tub can be a pleasurable and relaxing experience. However, for the safety and enjoyment of all our guests there are strict rules and guidelines that must be adhered to when using the hot tub. This is an important health and safety legal requirement for hot tubs used in a commercial environment. Please familiarise yourself and the rest of your party prior to using the tub.

- The lead guest and booker is responsible for ensuring that all members of their party, and their guests, are aware of, and strictly adhere to the guidelines. Please note that a member of maintenance staff will visit the tubs twice daily to perform water balance, cleanliness and quality check. Water balance will be adjusted as necessary using bromine and chlorine chemicals, and results recorded. This is a necessary procedure in order to ensure the water balance remains continuously safe for your enjoyment throughout your stay.
- It is vital the pool is kept clean for your own safety. Failure to do so can result in the water balance changing which seriously diminishes the effectiveness of the sanitising chemicals. This in turn can lead to nasty microbiological bacteria multiplying rapidly giving rise to a risk of a number of serious health hazards to the user.
- **HOT TUB HOURS ARE FROM 7AM-11PM, after which the lid must be replaced and the tub closed down. Please keep noise levels to a minimum when using the tub out of respect to our neighbours.**

Please take the following steps before entering the water to ensure the water remains clean and you are safe to enter the water.

- ALWAYS shower and use the toilet before entering the tub. Perfumes, moisturisers, fake tans and hair products contaminate the water. In the event of this happening the tub will be drained and refilled, it will be out of service for 24 hours whilst this task is completed.
- NEVER submerge your head under the water, do not swallow the water or allow the water to enter your mouth or ears.
- RISK TO CHILDREN- Extreme caution must be exercised to prevent unauthorised access by children. The hot tub cover must be closed immediately after use, and remain closed at all times when not in use. Use the clips and straps provided to ensure the lid does not blow off, and children cannot gain access. If we see the lid is being left off and the tub is unattended we will enter the property to replace it.
- NO CHILDREN UNDER 4 YEARS OLD ARE PRERMITTED TO USE THE TUB. Small children cannot regulate their body temperatures suitably. All

children under 16 years old must be supervised by a responsible adult at all times. Instruct your children to shower and visit the toilet prior to use, and ensure they keep their heads, mouths and ears out of the water.

- Remind all guests that wet surfaces can be slippery, ensure everyone takes care when entering and exiting the tub.
- Under no circumstances remove the operating panel on the tub.
- NEVER remove the filter guard, this is what houses the chemicals and contact can cause injury.
- People with infectious diseases or illness must not use the tub, including in the immediate 48 hours after a contagious bug.
- DO NOT jump into the tub.
- DO NOT stand on the hot tub covers.
- REMOVE all jewellery prior to entering the water.
- The use of drugs, alcohol or medication before or during the use of the tub can lead to the risk of drowning or accidents.
- Persons using medication must consult their doctor before using the tub. Some medications may cause drowsiness. Do not use the tub if your medication causes drowsiness, affects your heart rate, blood pressure or circulation.
- Pregnant women, persons suffering from obesity, high or low blood pressure, circulatory problems, heart problems or diabetes must consult a doctor before using the tub.
- Prolonged immersion in hot water can result in hyperthermia- a dangerous condition that occurs when the internal body temperature exceeds 37 degrees. Symptoms include unawareness of impending hazards, failure to perceive heat, failure to recognise the need to exit the tub and unconsciousness resulting in danger of drowning.
- DO NOT use the hot tub after strenuous exercise.
- Test the water with your hand before entering to ensure it is comfortable.
- NO GLASSWARE, CROCKERY, FOOD OR DRINK IS ALLOWED IN OR AROUND THE HOT TUB. Broken glass, food and drink in the hot tub will result in it being closed down while we ensure the hot tub can be made safe for re entering, and for the use of our next guests. Any damages caused to the tub through not following this guideline will be charged for in full.
- DO NOT allow any pets in the tub.
- DO NOT enter the pool wearing regular clothes, the dye affects the water.
- It is your responsibility to ensure what you wear to swim in is safe to be emerged in chlorinated water.
- ANY DAMAGE TO THE HOT TUB LID THROUGH MISUSE WILL BE CHARGED FOR.
- The hot tub is set to 35 degrees for insurance purposes. To ensure we are compliant of this regrettably it cannot be altered.
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